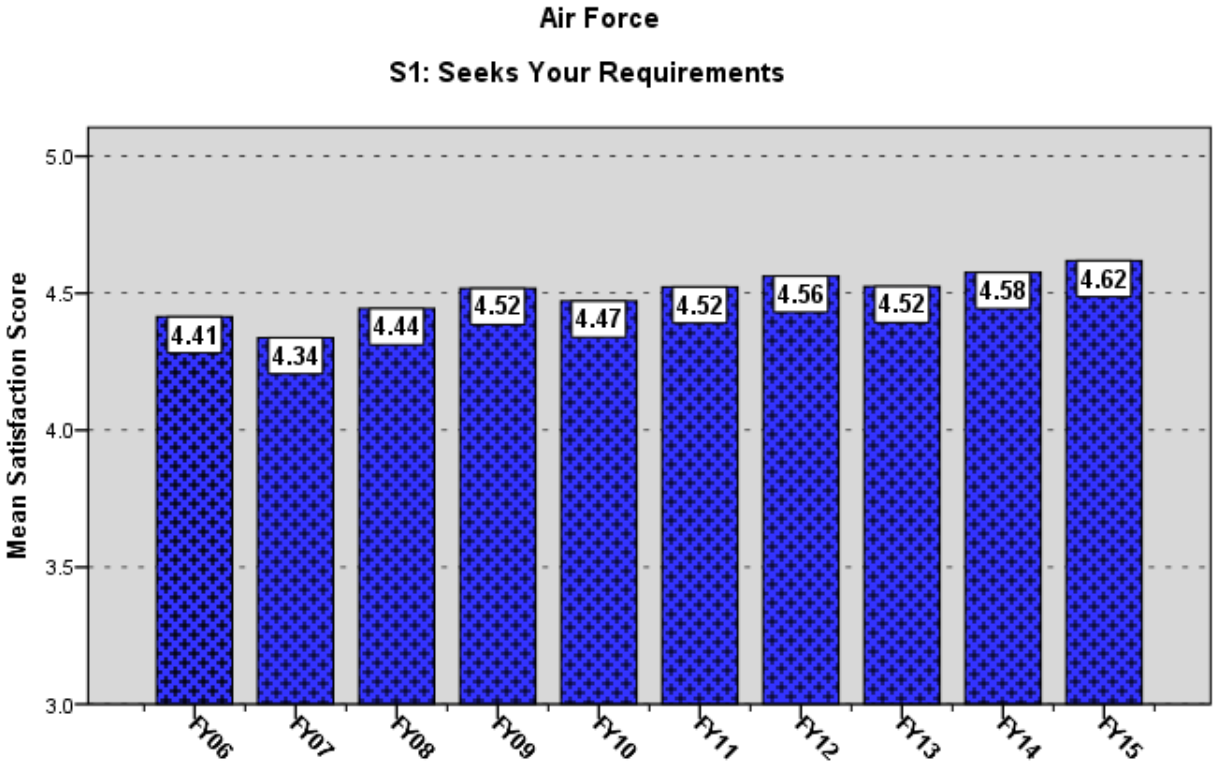
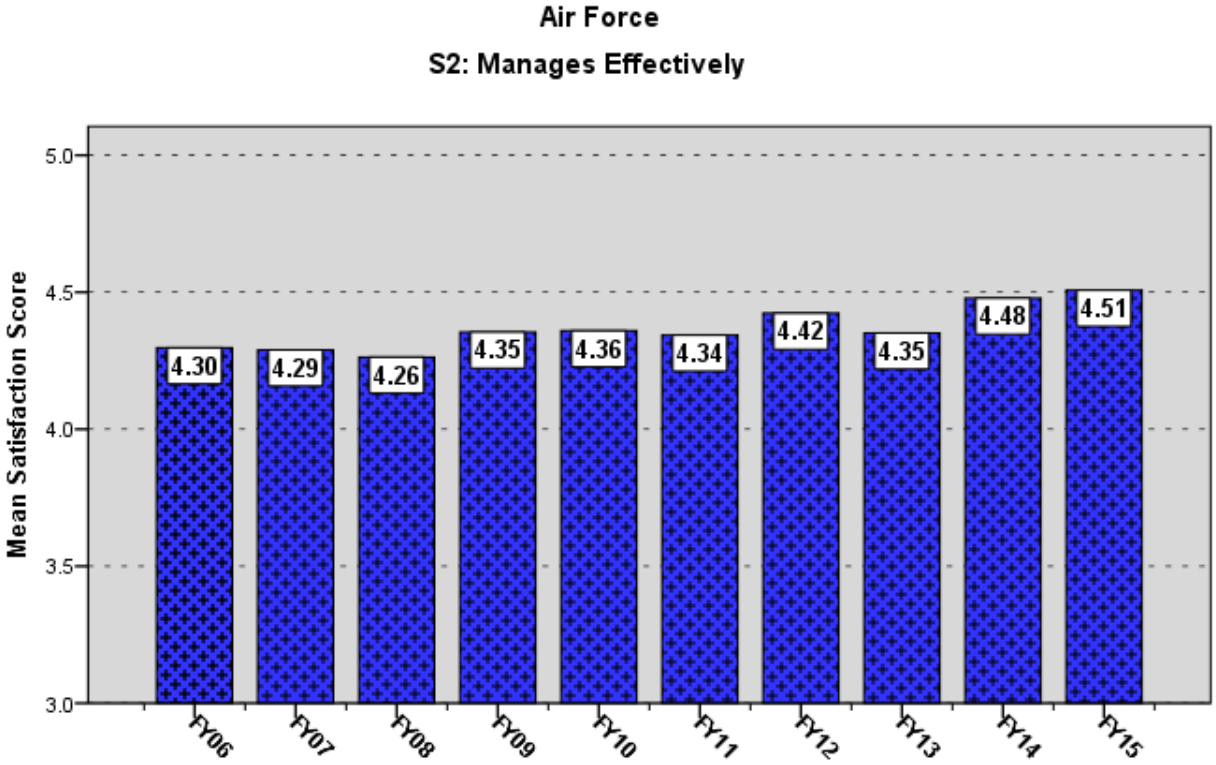
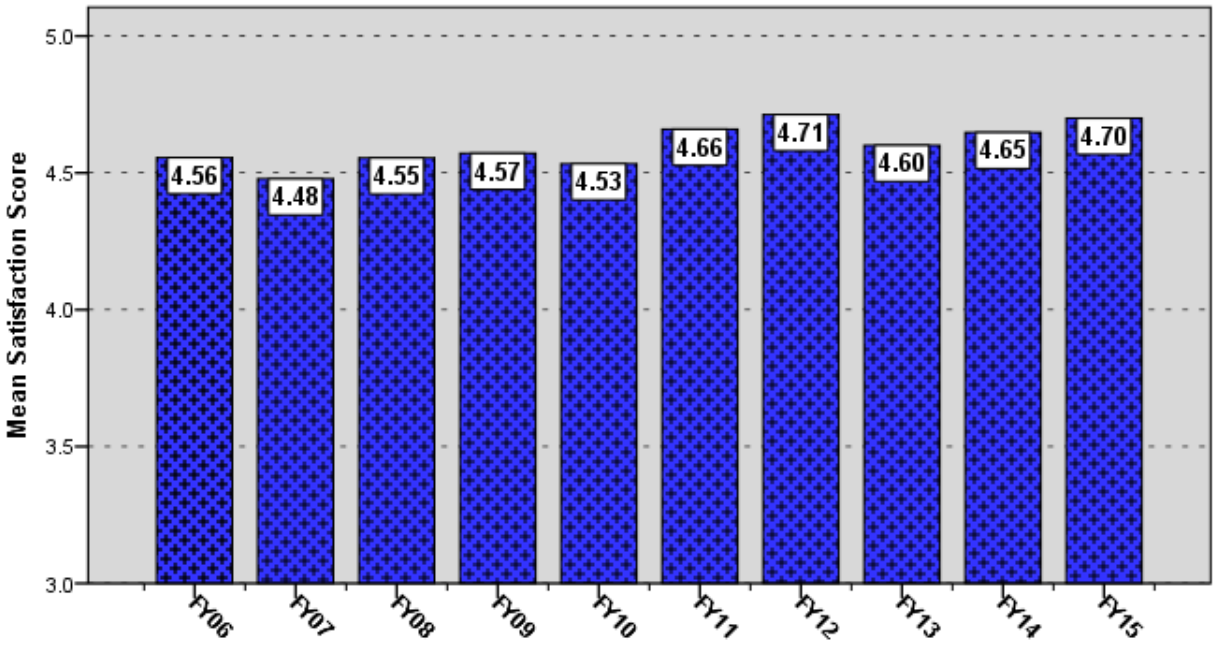
Air Force Trends FY06-15





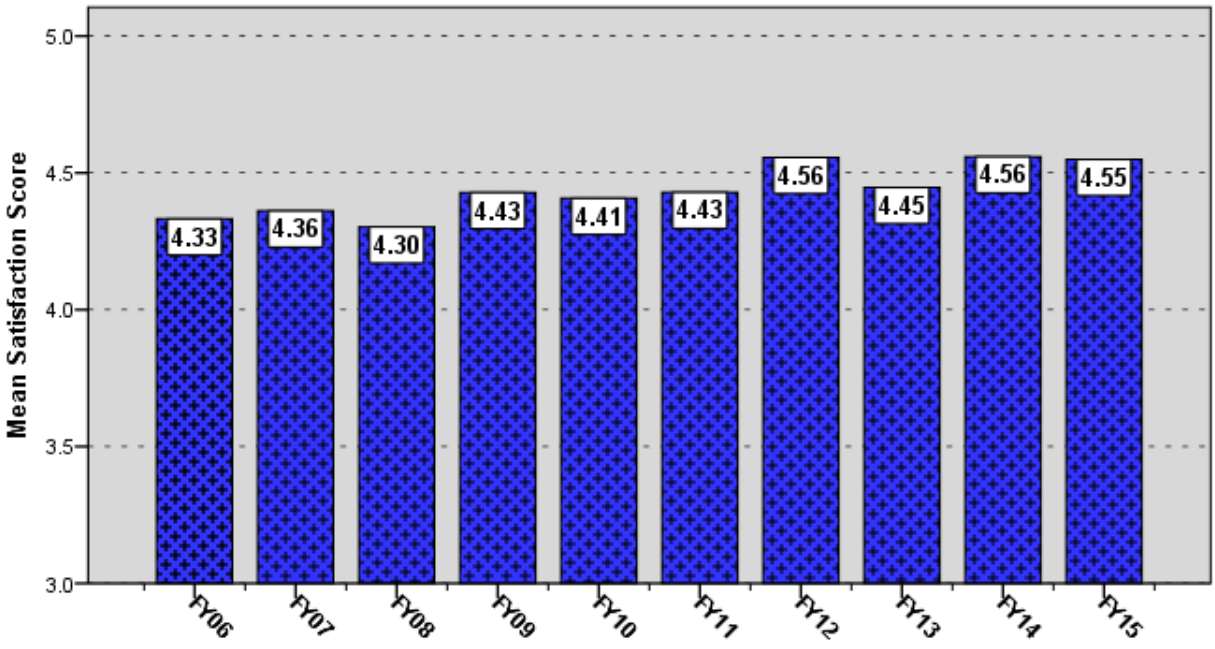
Air Force

S3: Treats You as a Team Member



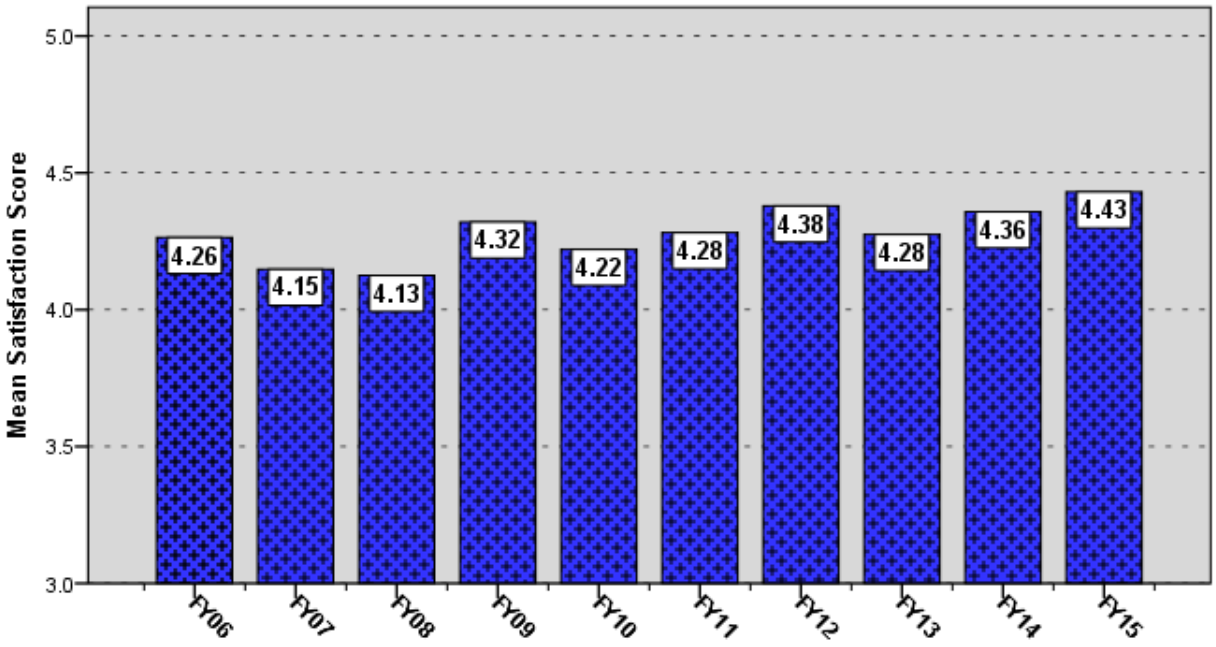
Air Force

S4: Resolves Your Concerns



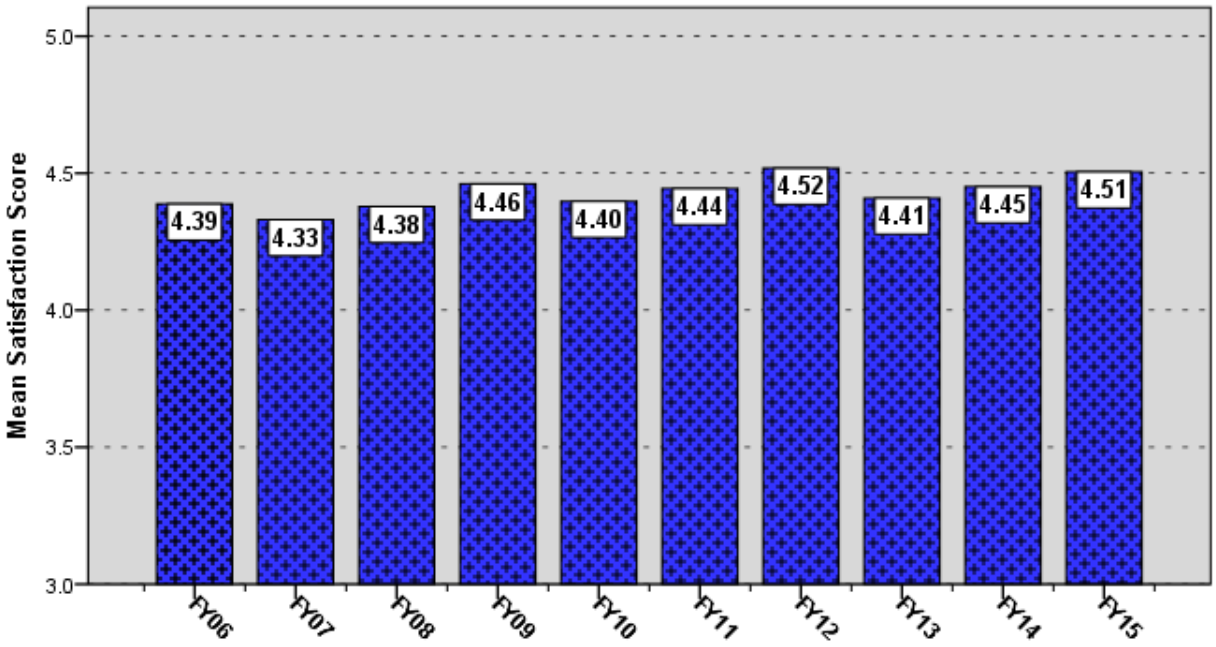
Air Force

S5: Provides Timely Services



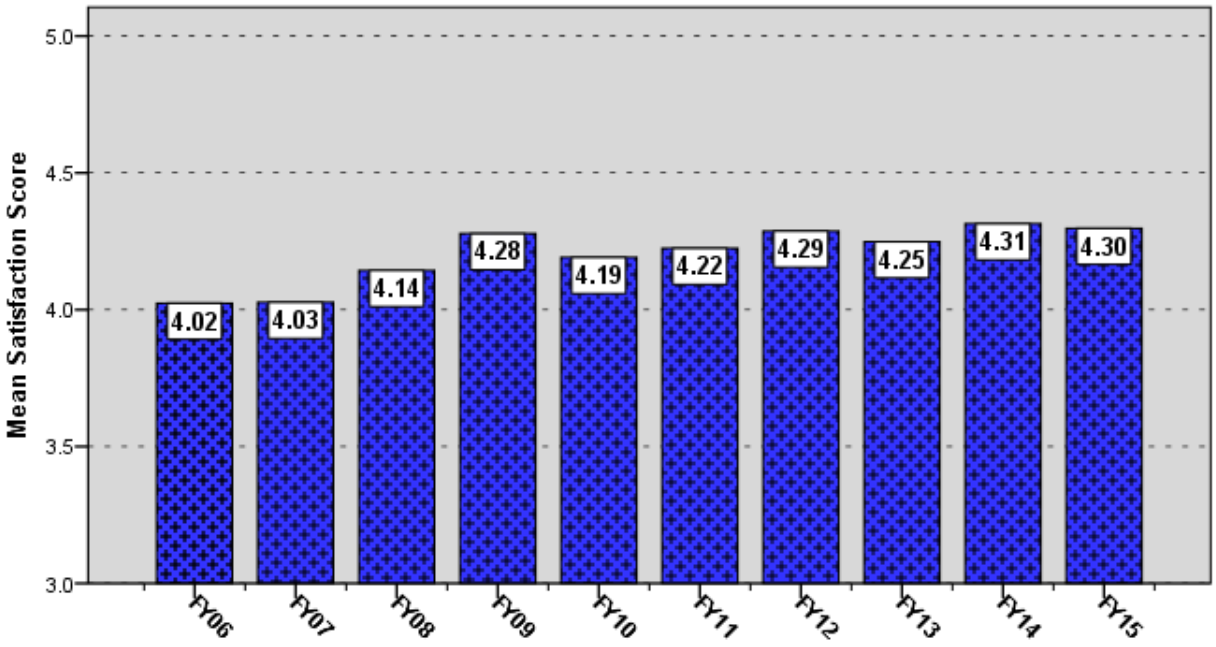
Air Force

S6: Delivers Quality Products



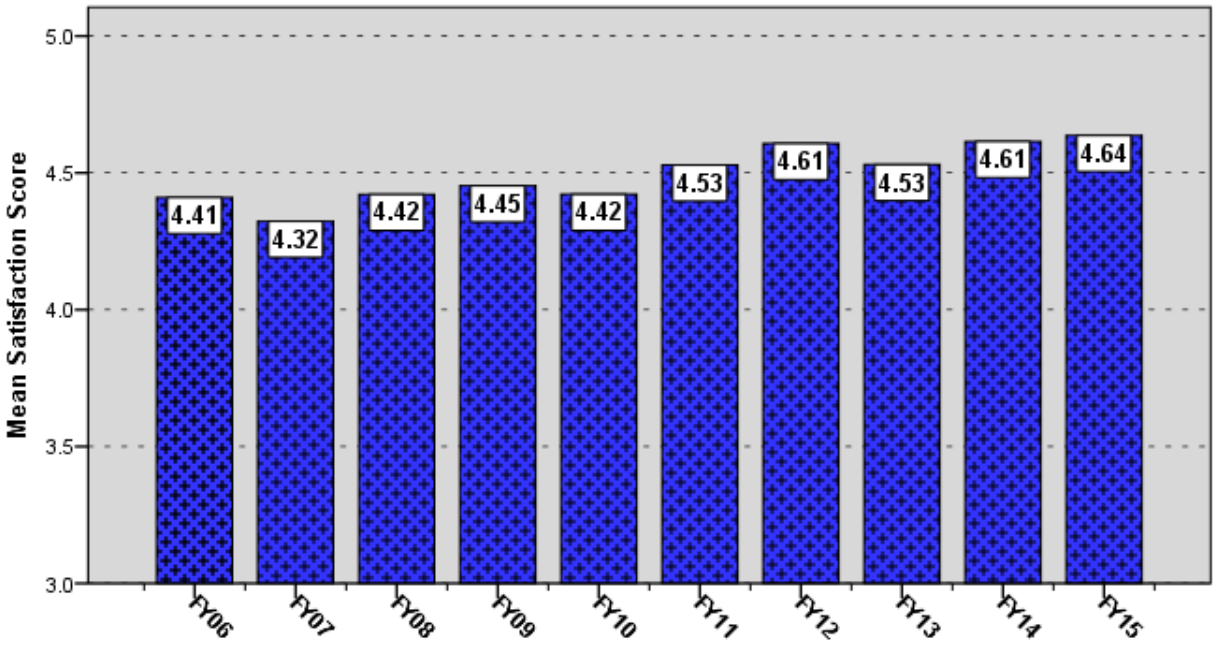
Air Force

S7: Delivers Products at Reasonable Cost



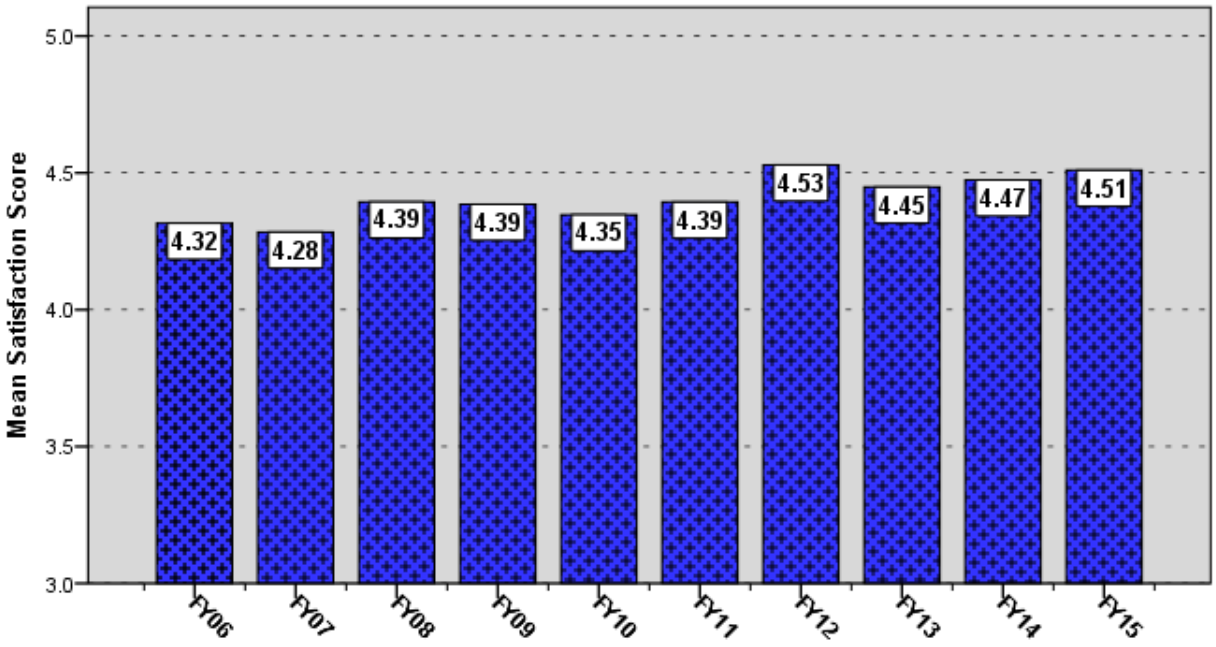
Air Force

S8: Flexible in Responding to Your Needs



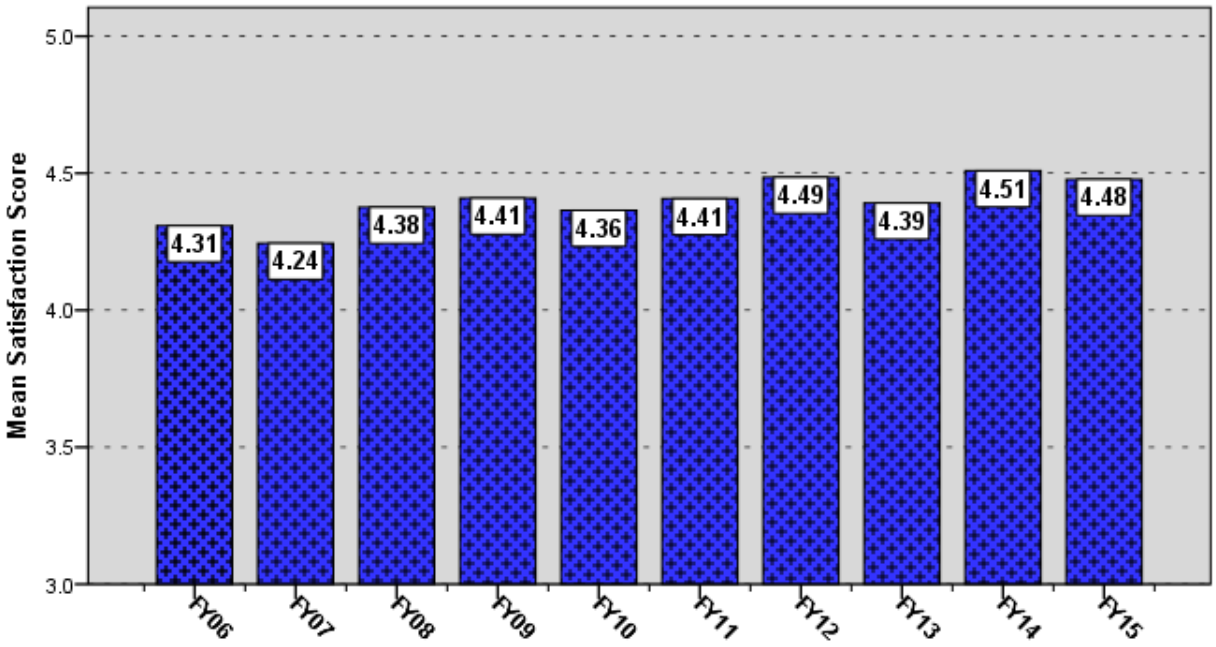
Air Force

S9: Keeps You Informed



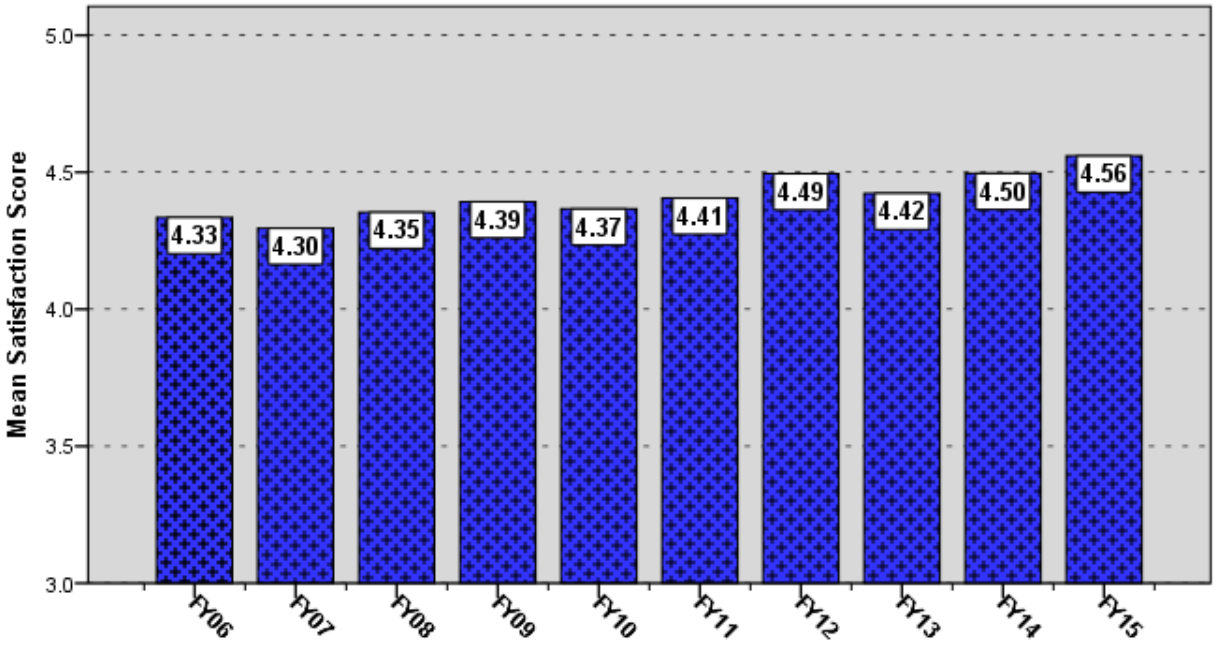
Air Force

S10: Your Choice in the Future



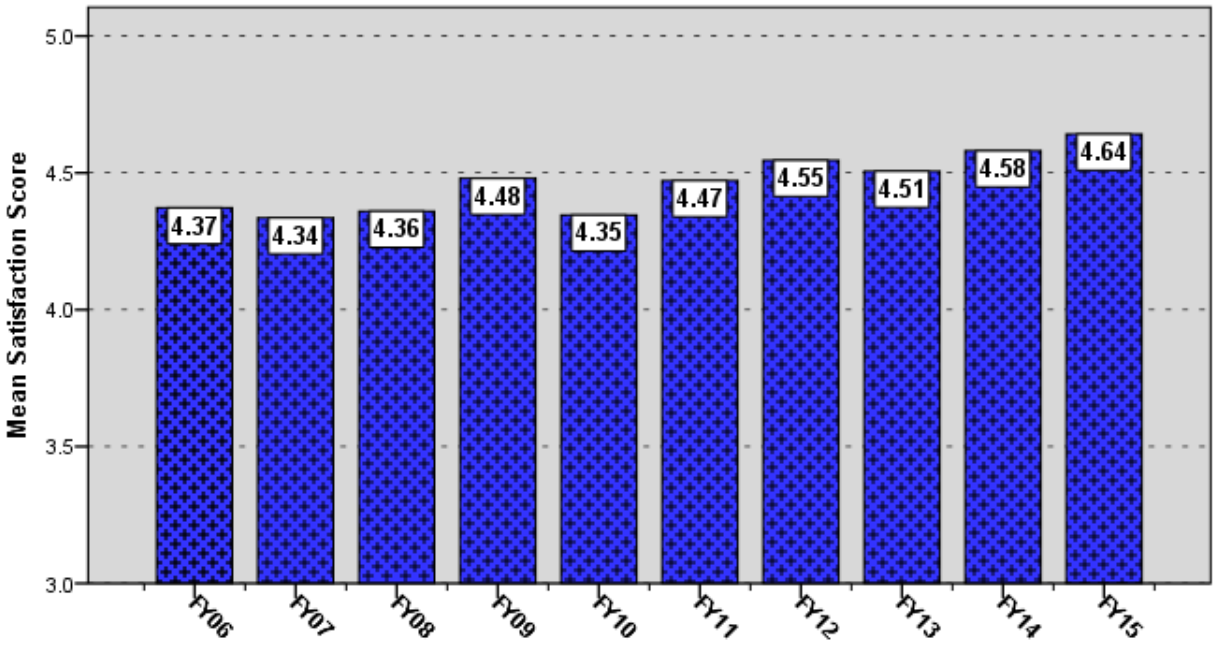
Air Force

S11: Your Overall Satisfaction



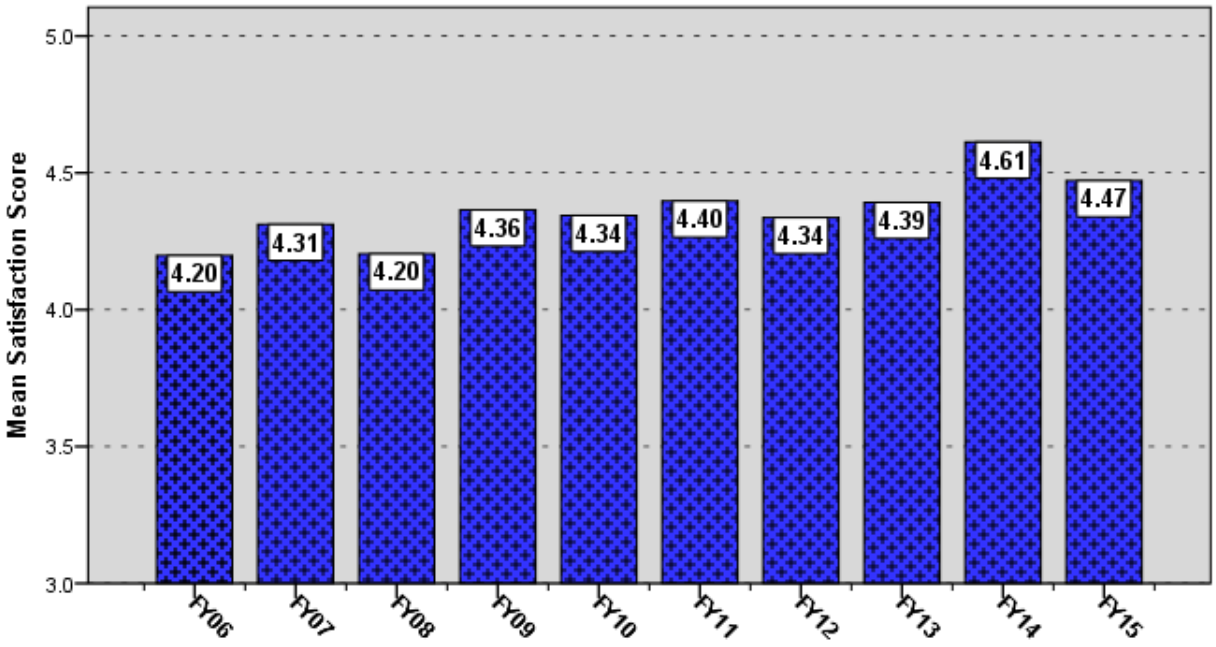
Air Force

S12: Planning (Charettes, Master...)



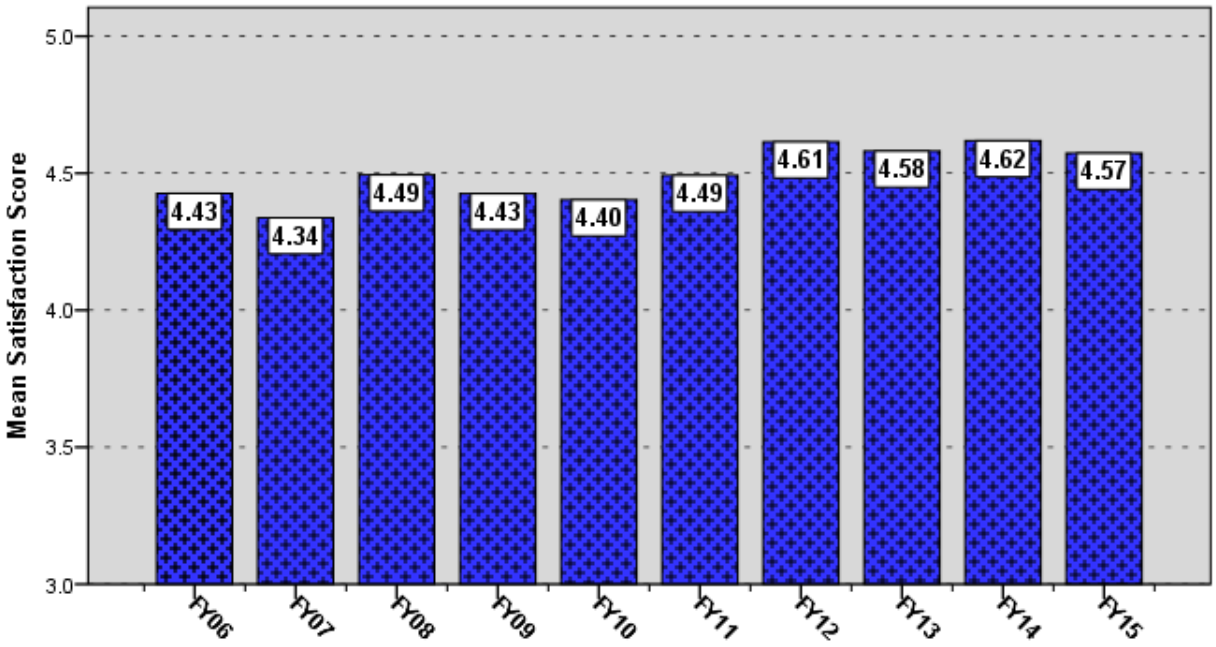
Air Force

S13: Investigations / Inspections (Non-Envir)



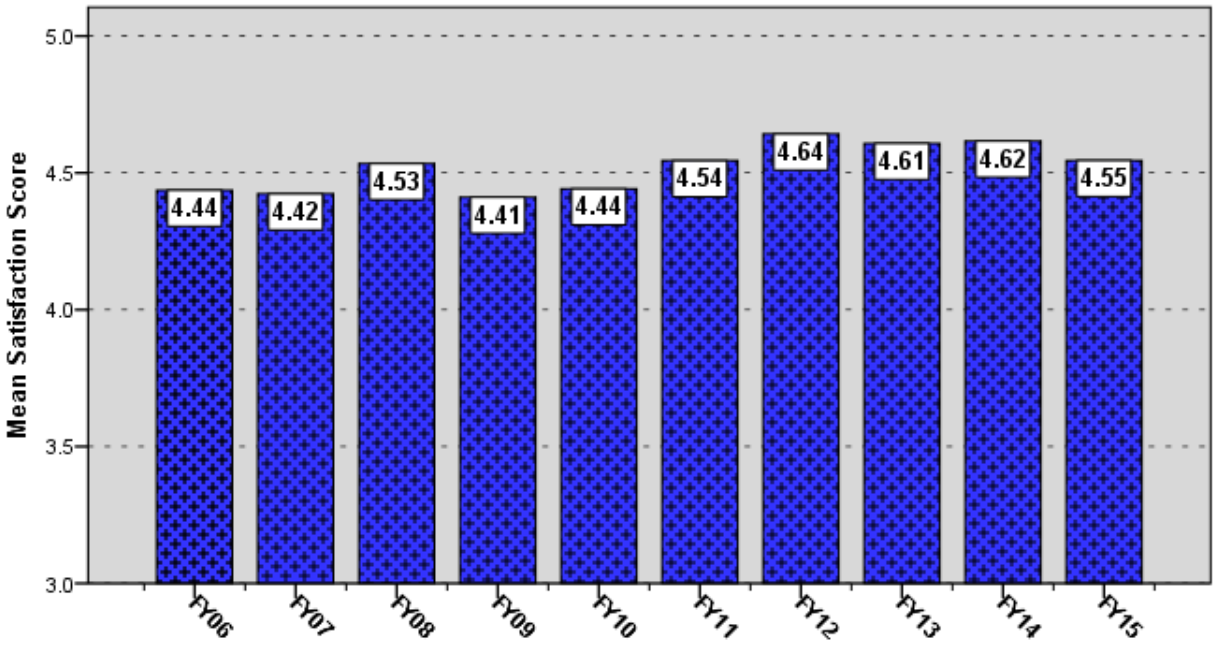
Air Force

S14: Environmental Studies



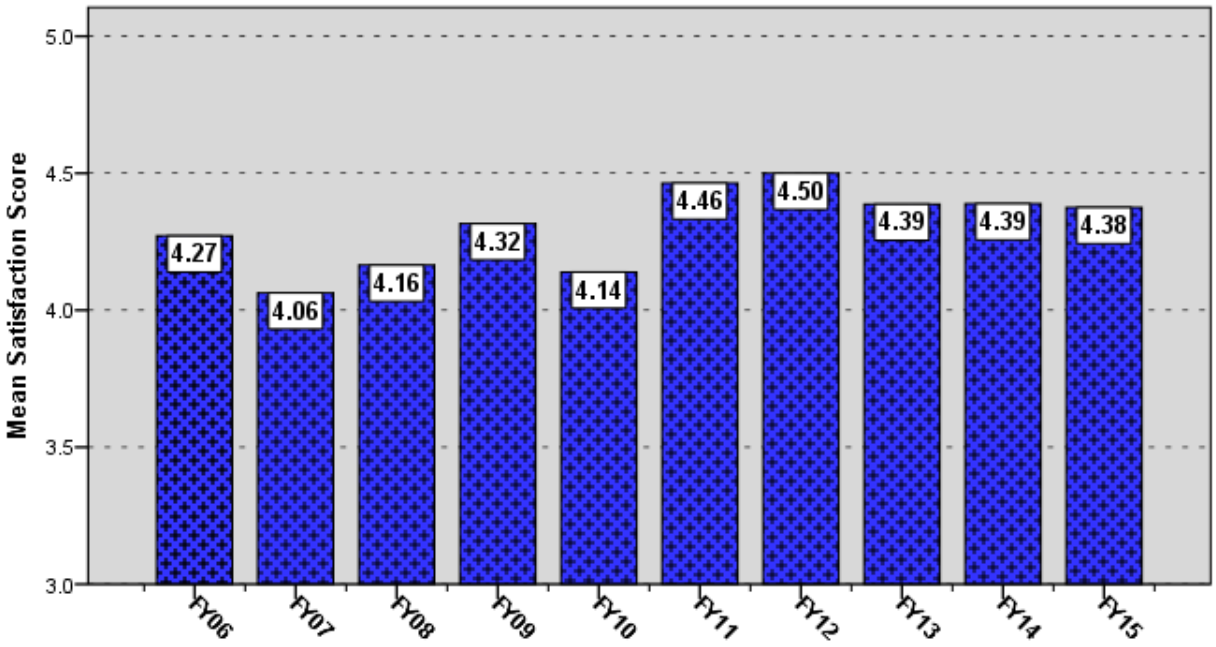
Air Force

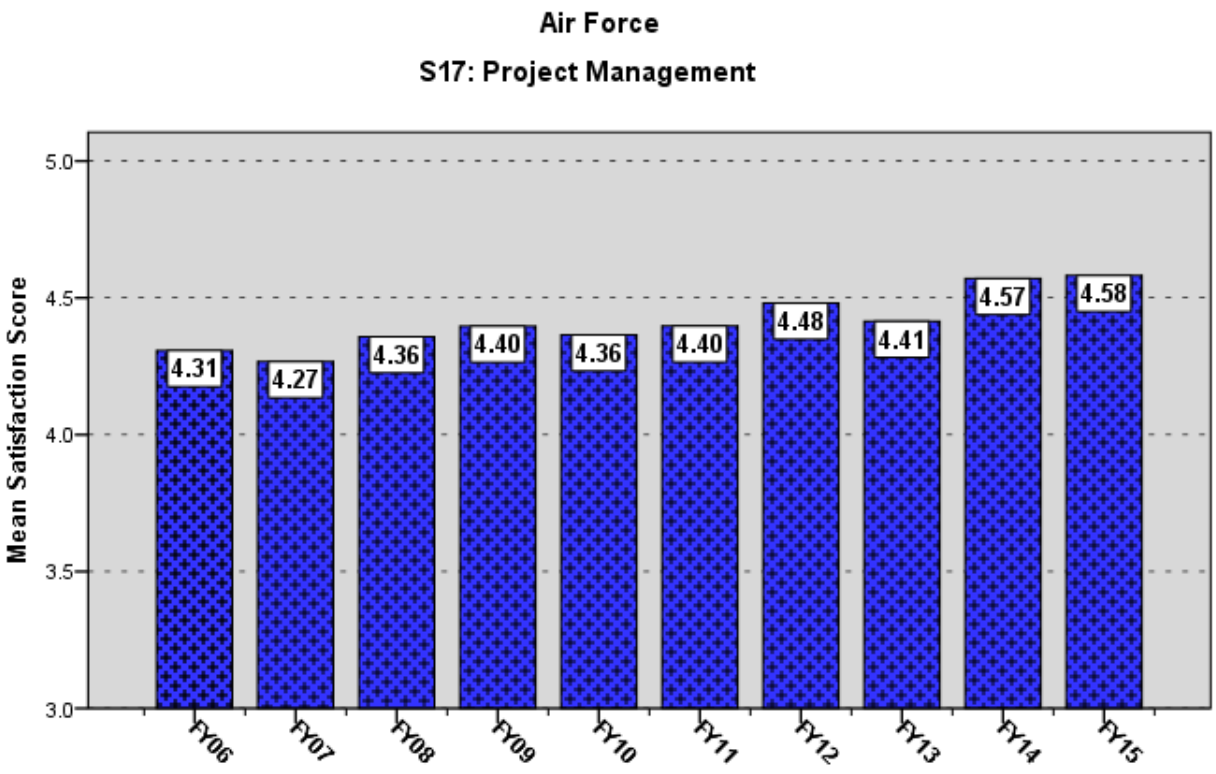
S15: Environmental Compliance

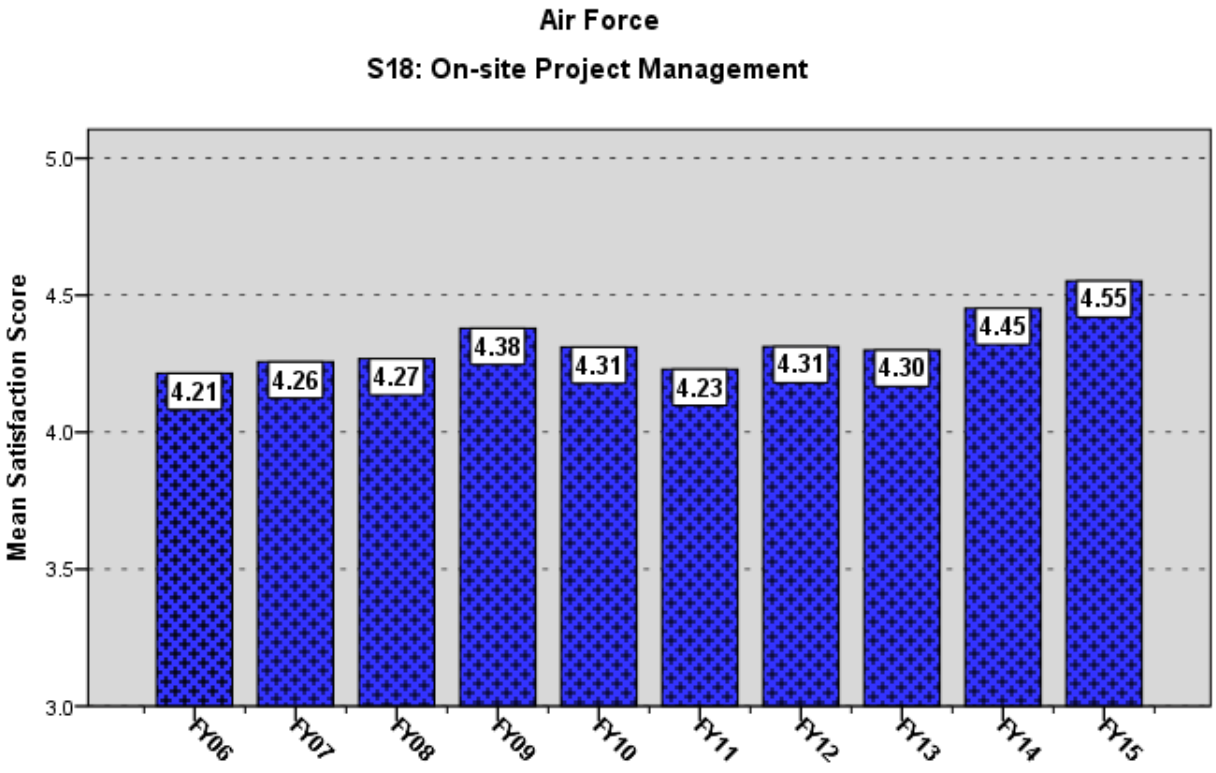


Air Force

S16: Real Estate Services

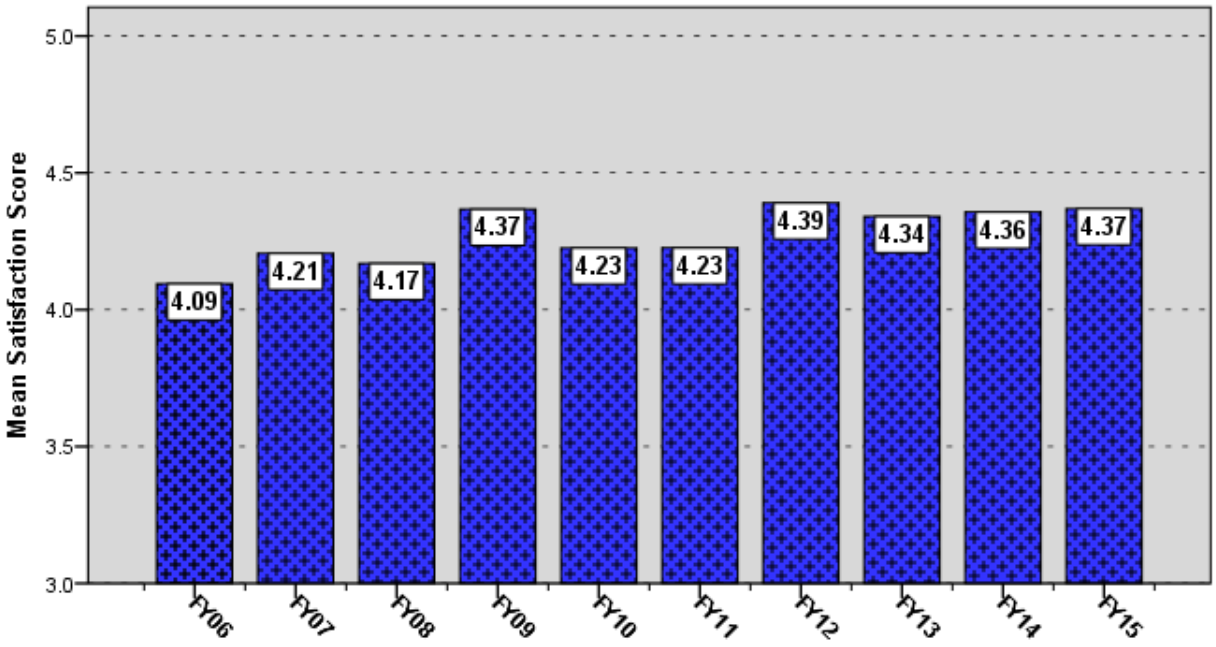



Air Force
S17: Project Management
Mean Satisfaction Score
5.0
4.5
4.0
3.5
3.0
4.31
4.27
4.36
4.40
4.36
4.40
4.48
4.41
4.57
4.58
FY06
FY07
FY08
FY09
FY10
FY11
FY12
FY13
FY14
FY15


Air Force
S18: On-site Project Management
Mean Satisfaction Score
5.0
4.5
4.0
3.5
3.0
4.21
4.26
4.27
4.38
4.31
4.23
4.31
4.30
4.45
4.55
FY06
FY07
FY08
FY09
FY10
FY11
FY12
FY13
FY14
FY15

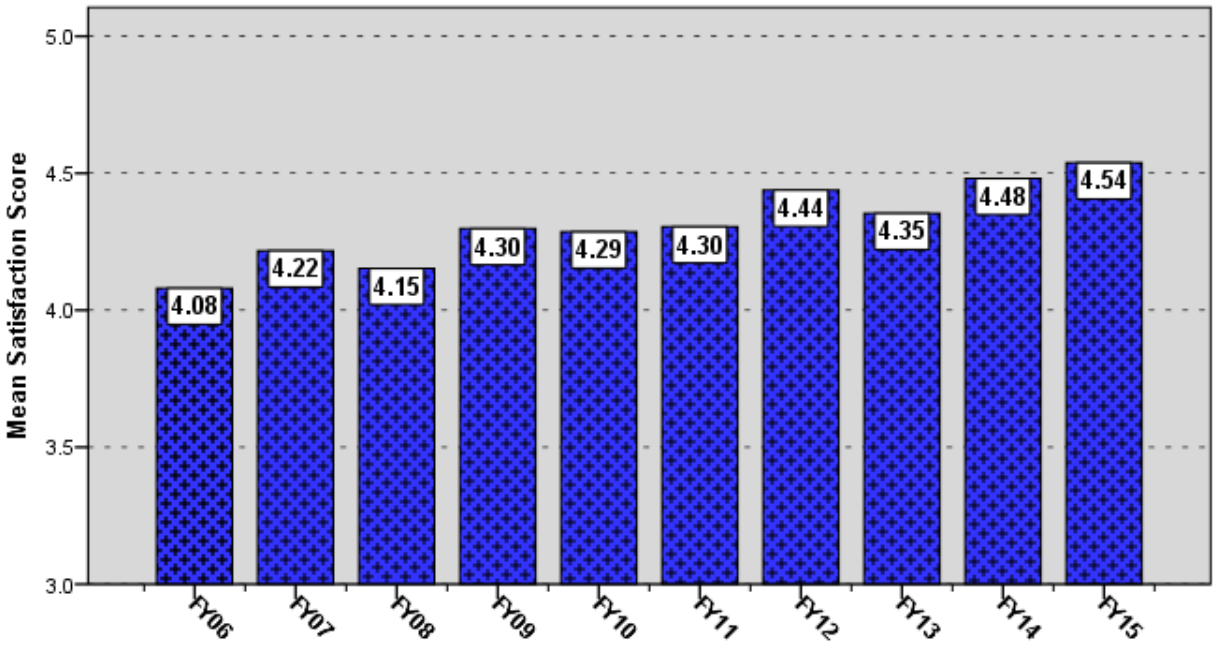
Air Force

S19: Project Documents (1354s, 1391s..)



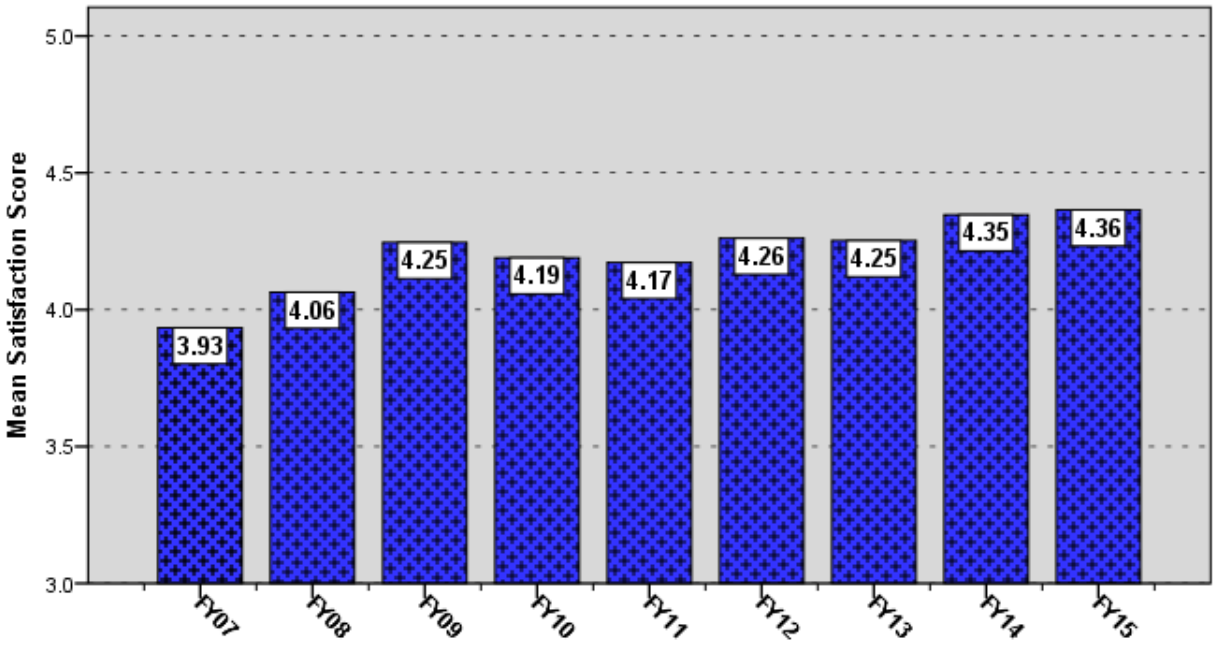
Air Force

S20: Funds Management



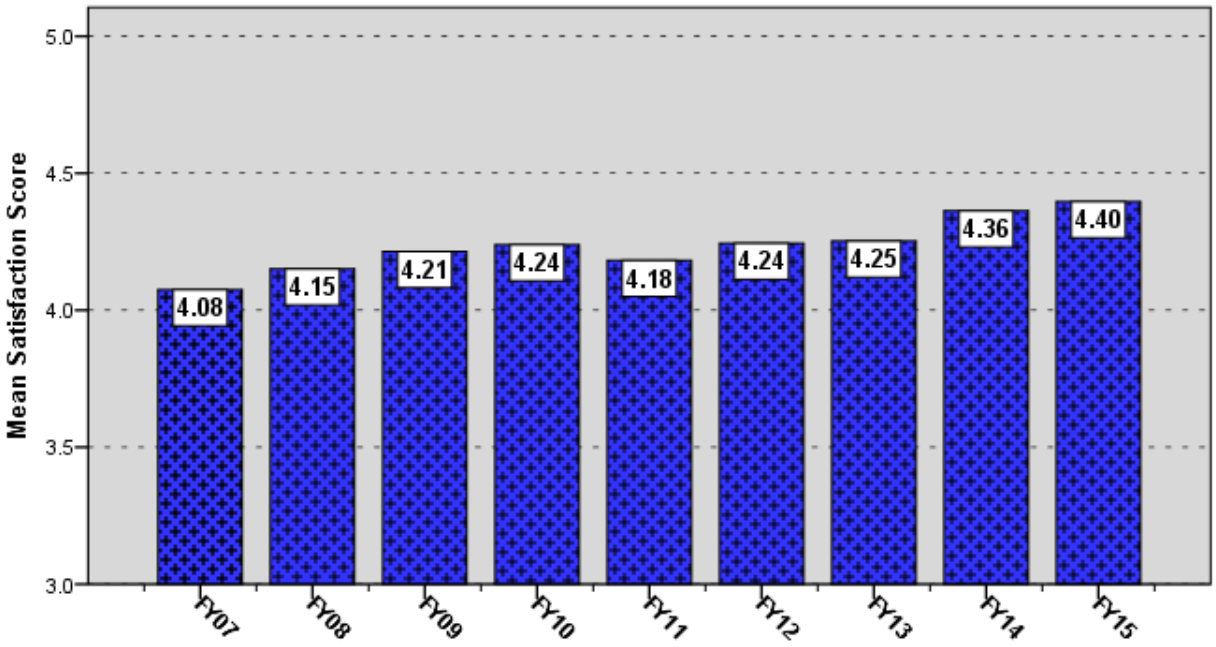
Air Force

S21: Cost Estimating



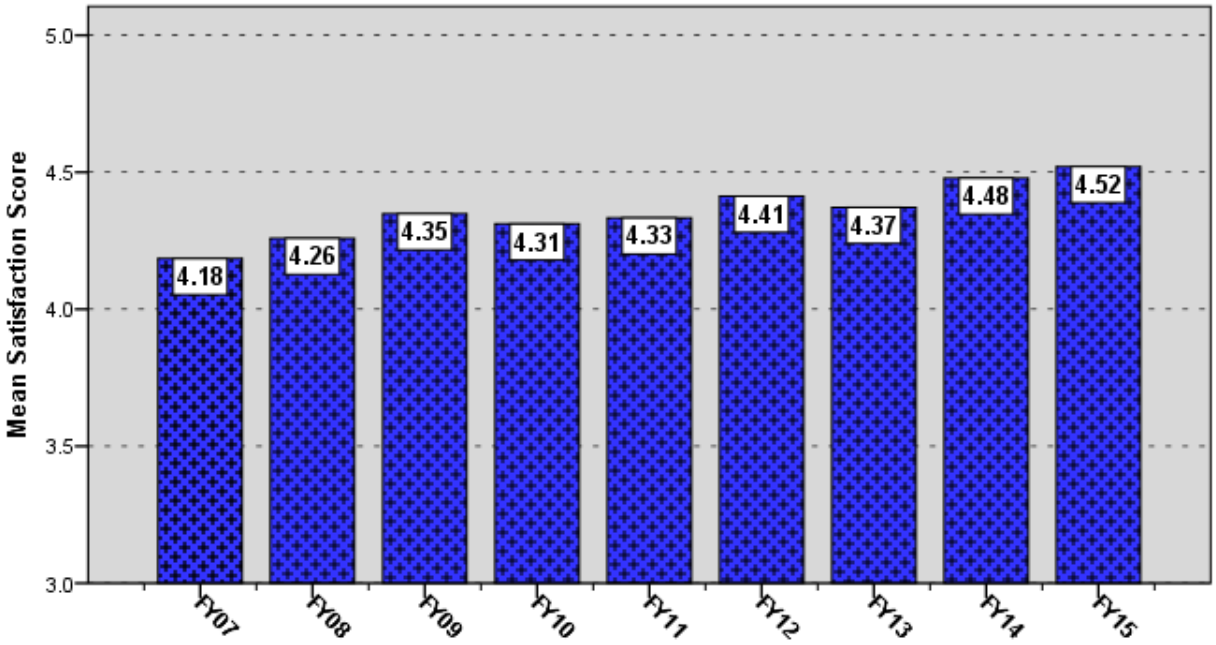
Air Force

S22: Change Management (Mods etc)



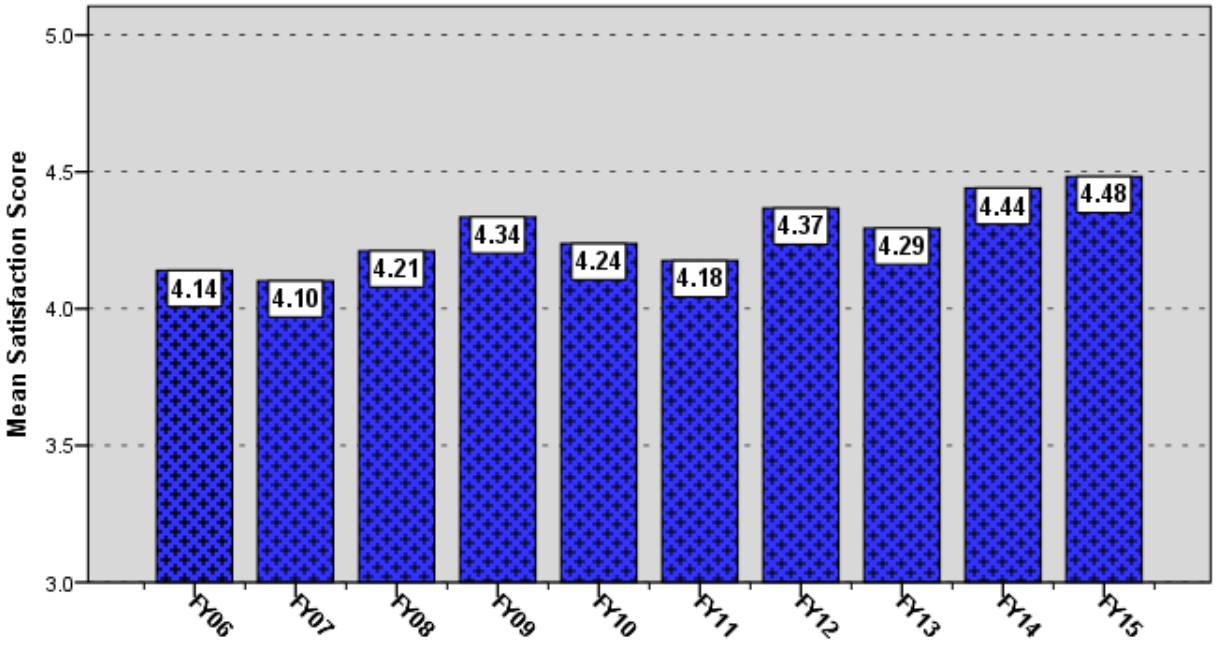
Air Force

S23: Contracting Services



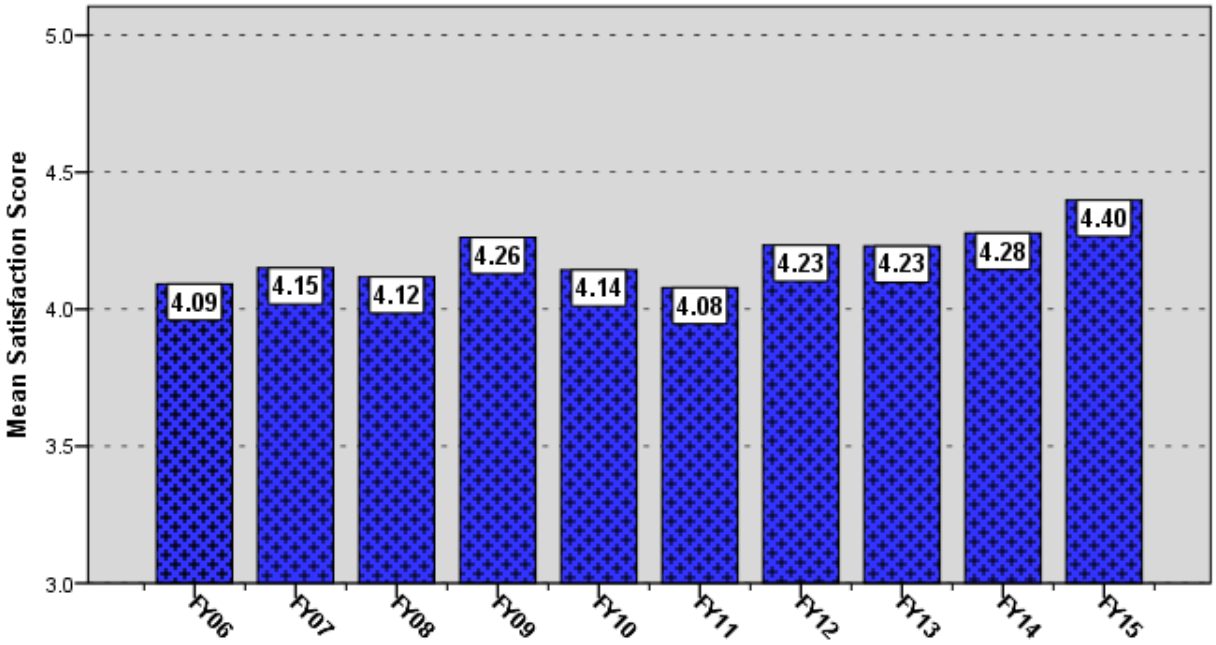
Air Force

S24: AE Services



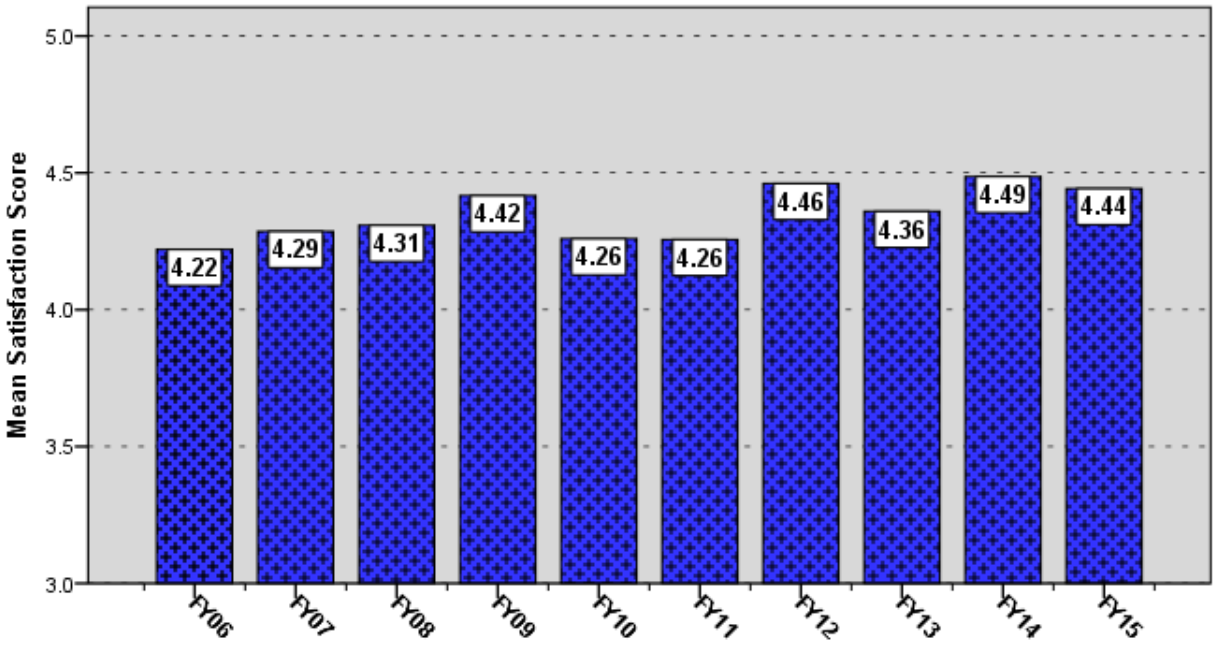
Air Force

S25: Engineering Design Quality



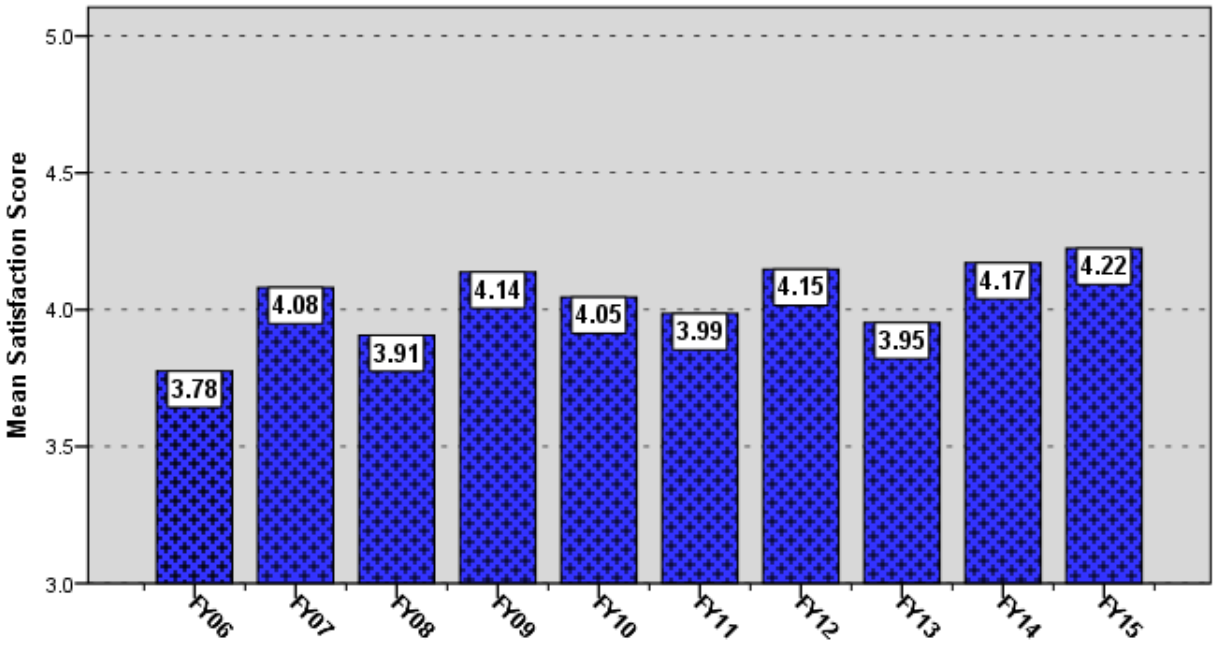
Air Force

S26: Construction Quality



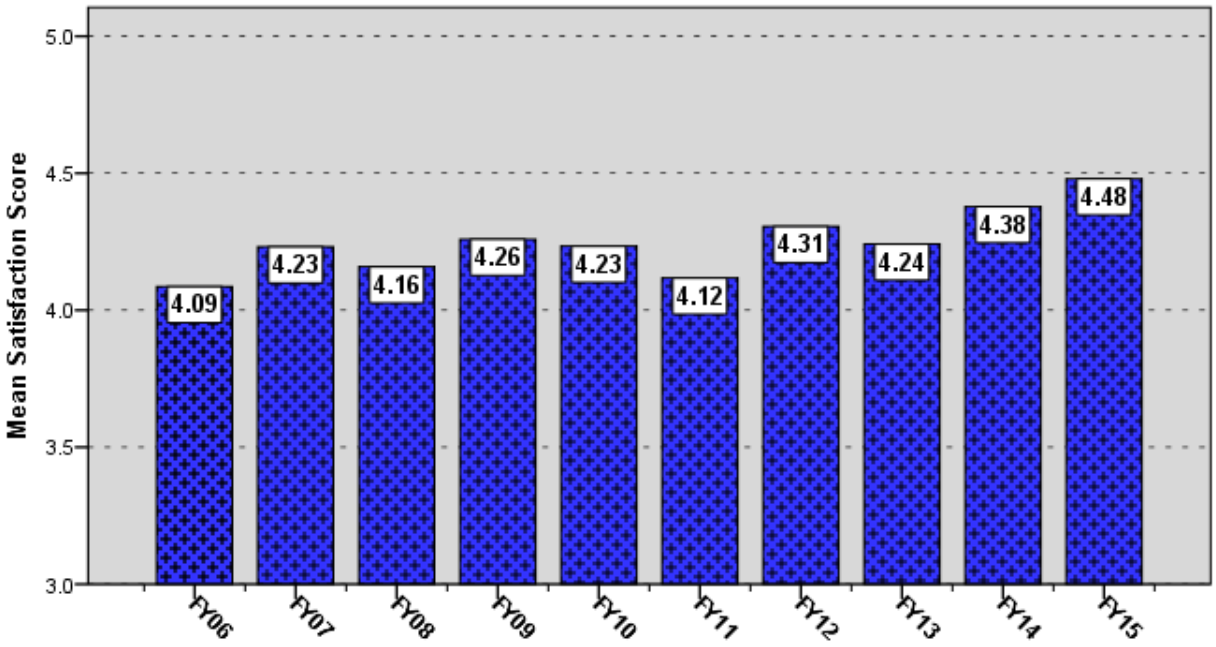
Air Force

S27: Timely Completion of Construction



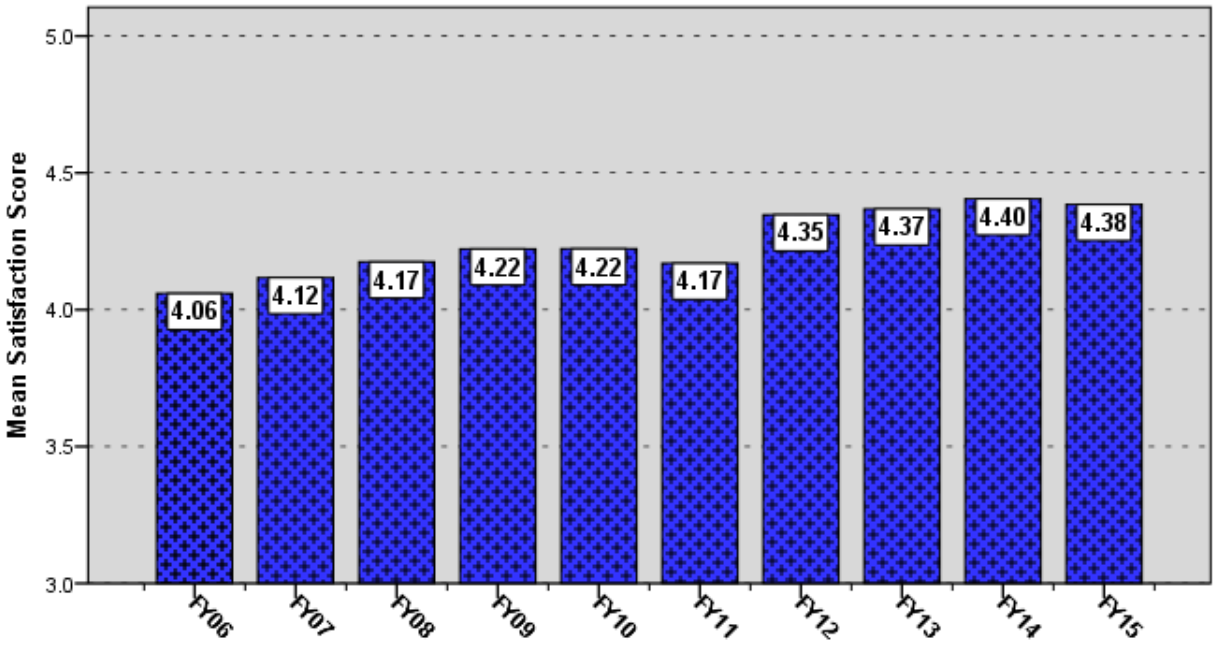
Air Force

S28: Construction Turnover



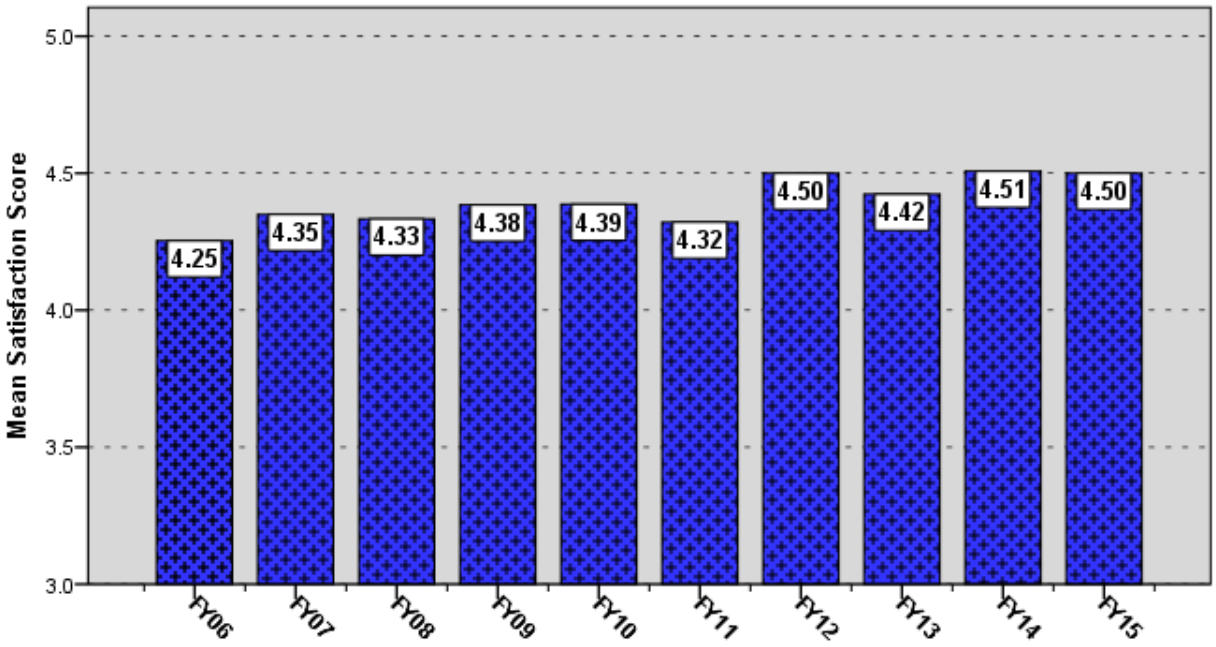
Air Force

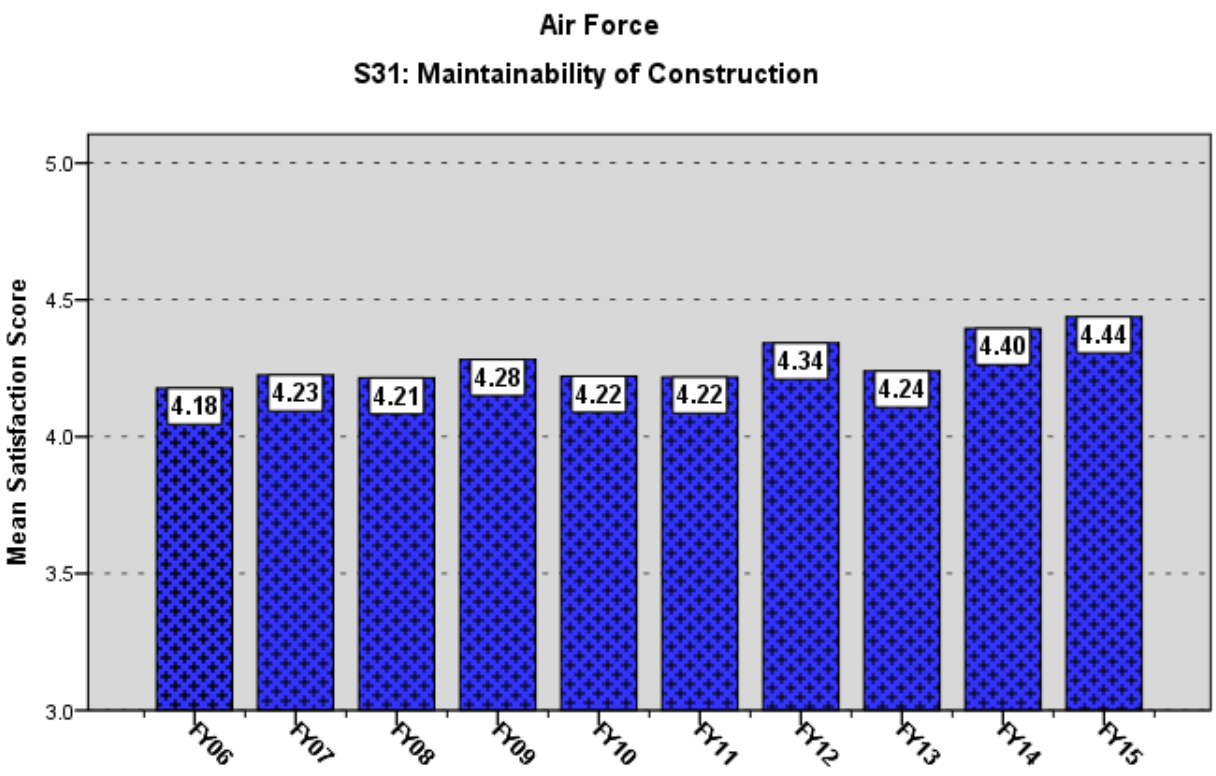
S29: Contract Warranty Support

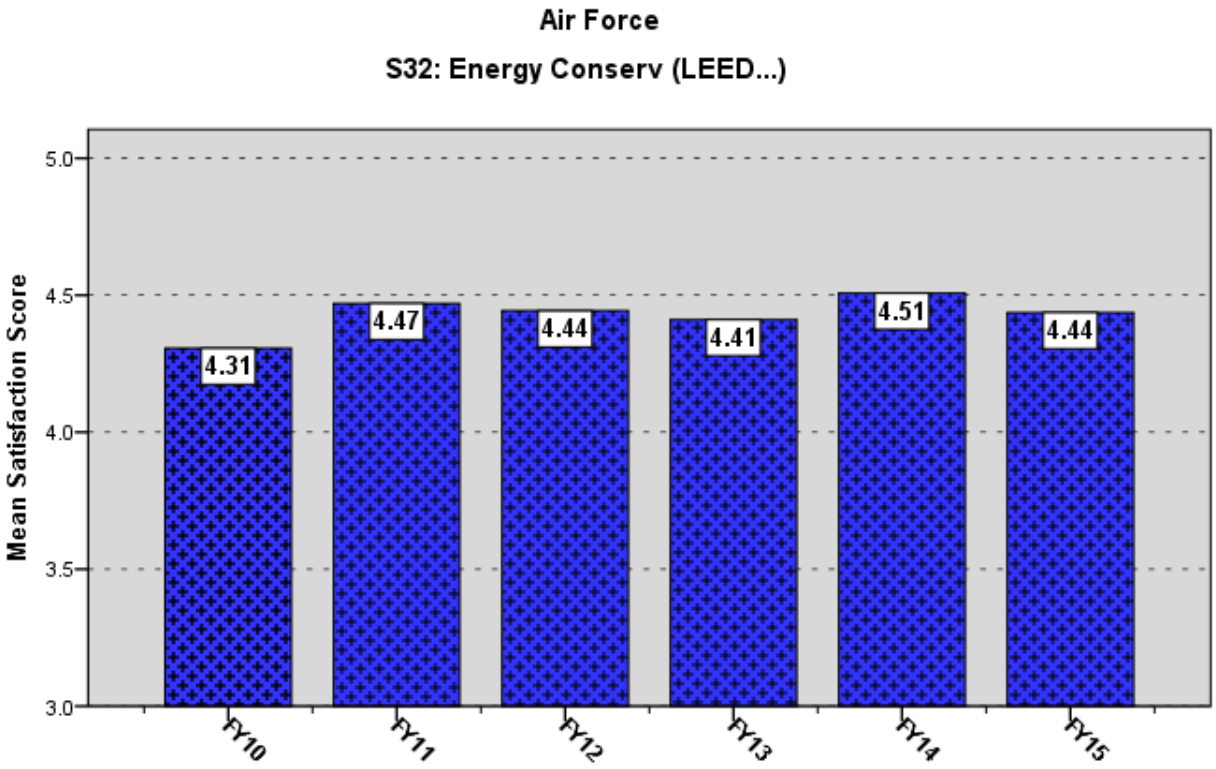


Air Force

S30: End-User Satisfaction




Air Force
S31: Maintainability of Construction
Mean Satisfaction Score
5.0
4.5
4.0
3.5
3.0
4.18
4.23
4.21
4.28
4.22
4.22
4.34
4.24
4.40
4.44
FY06
FY07
FY08
FY09
FY10
FY11
FY12
FY13
FY14
FY15


Air Force
S32: Energy Conserv (LEED...)
Mean Satisfaction Score
5.0
4.5
4.0
3.5
3.0
4.31
4.47
4.44
4.41
4.51
4.44
FY10
FY11
FY12
FY13
FY14
FY15